

TIMSA - TÉCNICA E INGENIERIA DE MEZCLAS, S.A. is a company dedicated to the "**DESIGN, MANUFACTURE, MARKETING AND TECHNICAL ASSISTANCE OF MIXING EQUIPMENT, DOSING SYSTEMS AND PNEUMATIC VALVES**".

Our main objective is to meet our clients' needs and ensure that the products we manufacture and market are made within a high level of quality and efficiency, aiming to be the most reliable and professional option for the manufacture of these products for our clients and stakeholders.

To this end, and as a way of improving our company, we have decided to certify the company under the requirements of the international standard UNE-EN-ISO 9001:2015 regarding Quality Management Systems.

The Management of our organisation is committed to the following basic principles:

- ✓ To identify internal and external stakeholders that are relevant to the quality management system and meet their requirements, as well as understand the context of the organisation and identify opportunities and risks of the system as a basis for planning actions to address, accept or deal with them.
- ✓ To maintain a fluid communication among the different levels of the company, and with clients and stakeholders relevant to our system.
- ✓ To continuously improve the quality of the products we manufacture for our clients.
- ✓ To achieve greater competitiveness in our markets based on the trust and loyalty of our clients, ensuring their satisfaction with a treatment that is always correct and meeting their expectations.
- ✓ To comply with the legal requirements applicable to our sector.
- ✓ To promote initiatives to improve the quality and performance of our products, providing training to our employees so that they can actively collaborate in this objective.

This Quality Policy is reviewed for its continuous adaptation at least once a year, at the same time as the Quality objectives and goals, constituting a reference framework for their establishment and review. Likewise, **TIMSA** guarantees the effectiveness of the quality management system implemented by carrying out Quality Audits.

The Quality Policy is communicated to all staff of the organisation in order to be understood at all levels and is available to the general public: www.timsa.com

Signed:

Daniel Irun (Management)



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